

1. What is your student's class level at ISU?

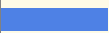
| # | Answer | Response | % |
|---|------------|----------|-----|
| 1 | First Year | 86 | 51% |
| 2 | Sophomore | 75 | 44% |
| 3 | Junior | 9 | 5% |
| 4 | Senior | 0 | 0% |
| 5 | Unsure | 0 | 0% |

2. Is your student the first in your family to attend college?



| # | Answer | Response | % |
|---|--------|----------|-----|
| 1 | Yes | 33 | 20% |
| 2 | No | 136 | 80% |

3. Please tell us about your own level of education

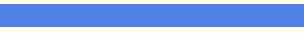



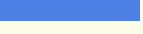

| # | Answer | Response | % |
|---|---------------------------------|----------|-----|
| 1 | Did not graduate high school | 2 | 1% |
| 2 | High school completion | 23 | 14% |
| 3 | Some college or two-year degree | 46 | 27% |
| 4 | College degree | 59 | 35% |

| | | | | |
|---|-----------------|---|----|-----|
| 5 | Graduate degree |  | 38 | 23% |
| | | | | |

4. If you attended college, are you or your spouse an alumnus/alumna of ISU?


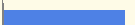







| # | Answer | Response | % | |
|---|--------|---|-----|-----|
| 1 | Yes |  | 28 | 17% |
| 2 | No |  | 135 | 83% |
| | | | | |

5. Which method of communication do you prefer from ISU?

| # | Answer | Response | % | |
|---|---------------------------|---|-----|-----|
| 1 | E-mail |  | 111 | 66% |
| 2 | Instant messaging/texting |  | 4 | 2% |
| 3 | Home telephone |  | 1 | 1% |
| 4 | Cellular phone |  | 0 | 0% |
| 5 | US Postal Service |  | 51 | 30% |
| 6 | Website |  | 2 | 1% |
| | | | | |

6. What, if anything, has been your greatest concern regarding your student this year? (select only one)





| # | Answer | Response | % | |
|---|-----------------|---|----|----|
| 1 | Physical Health |  | 12 | 7% |

| | | | | |
|----|--|---|----|-----|
| 2 | Mental Health |  | 3 | 2% |
| 3 | Finances |  | 42 | 26% |
| 4 | Security and Safety |  | 9 | 5% |
| 5 | Academics |  | 32 | 20% |
| 6 | Campus or Community involvement activities |  | 9 | 5% |
| 7 | Career Planning |  | 18 | 11% |
| 8 | Housing |  | 12 | 7% |
| 9 | Adjustment Issues |  | 12 | 7% |
| 10 | Other, please specify |  | 15 | 9% |
| | | | | |

7. The statements below are about knowing important sources for finding information. Which statement is accurate for you? (Select all that apply)

| # | Question | Campus Resources | ISU Student Experience | Support for Students | Support for Parents/Families | Responses |
|---|---|------------------|------------------------|----------------------|------------------------------|-----------|
| 1 | "I know where to get this information." | 87 | 65 | 56 | 56 | 264 |
| 2 | "I already have and understand this information." | 48 | 40 | 31 | 29 | 148 |

8. How often do you access the Parents and Families web page at ISU (<http://www.indstate.edu/families>)?

| # | Answer | Response | % |
|---|------------------------|---|-----------|
| 1 | Never |  | 67 40% |
| 2 | Less than Once a Month |  | 64 38% |
| 3 | Once a Month |  | 25 15% |
| 4 | 2-3 Times a Month |  | 10 6% |

| | | | | |
|---|------------------|--|---|----|
| 5 | Once a Week | | 3 | 2% |
| 6 | 2-3 Times a Week | | 0 | 0% |
| 7 | Daily | | 0 | 0% |
| | | | | |

9. How involved are you in ISU campus activities?

| # | Answer | | Response | % |
|---|---------------------|--|----------|-----|
| 1 | Not at all involved | | 114 | 68% |
| 2 | Somewhat involved | | 52 | 31% |
| 3 | Very involved | | 2 | 1% |
| | | | | |

10. How involved would you like to be with ISU campus activities?

| # | Answer | | Response | % |
|---|---------------------|--|----------|-----|
| 1 | Not at all involved | | 51 | 31% |
| 2 | Somewhat involved | | 110 | 66% |
| 3 | Very involved | | 6 | 4% |
| | | | | |

11. Would you like to participate as a parents and families volunteer? Parent/family volunteers assist parents at programs such as new student orientation in June, move-in in August, and fall welcome at the start of school. Parents and families volunteers provide advice and counsel to address the interests, needs, and concerns of new ISU parents.

| # | Answer | Response | % |
|---|--------|----------|-----|
| 1 | Yes | 26 | 16% |
| 2 | No | 134 | 84% |
| | | | |

12. Would you be interested in participating as a parent volunteer with the activities identified below (check all that apply)

| # | Answer | Response | % |
|---|------------------------|----------|-----|
| 1 | Parent orientation | 22 | 85% |
| 2 | Residence hall move-in | 7 | 27% |
| 3 | Fall welcome | 17 | 65% |

13. How do you typically communicate with your student?

| # | Answer | Response | % |
|---|---|----------|-----|
| 1 | Telephone/Cell phone | 102 | 62% |
| 2 | Email | 8 | 5% |
| 3 | Texting | 39 | 24% |
| 4 | Through social media (Facebook, Twitter, etc) | 3 | 2% |
| 5 | Cards, letters, care packages | 0 | 0% |
| 6 | In person | 12 | 7% |
| | | | |

14. How often do you typically communicate with your student?


| # | Answer | Response | % |
|----|------------------------|----------|-----|
| 1 | Daily | 67 | 41% |
| 2 | 2-3 Times a Week | 70 | 42% |
| 6 | Once a Week | 24 | 15% |
| 7 | 2-3 Times a Month | 4 | 2% |
| 8 | Once a Month | 0 | 0% |
| 9 | Less than Once a Month | 0 | 0% |
| 10 | None of the Above | 0 | 0% |

15. What parent and family services would you like to see offered at ISU? (click all that apply)

| # | Question | Print newsletter | Email newsletter | Parent/Family weekend | Chat room/interactive listserv | Hotline/Phone response to parent questions | Parent handbook | Move in receptions/events for parents/families | Educational workshops for parents | Parents council (advisory council) | Parents Association (fee based) | Responses |
|---|--|------------------|------------------|-----------------------|--------------------------------|--|-----------------|--|-----------------------------------|------------------------------------|---------------------------------|-----------|
| 1 | I would utilize this service or activity | 61 | 101 | 63 | 10 | 55 | 66 | 42 | 33 | 23 | 6 | 460 |

16. Please indicate your knowledge or use of the ISU "Web 4 Parent" online services

| # | Answer | Response | % |
|---|--|----------|-----|
| 1 | I have not heard about the "Web 4 Parent" service | 99 | 60% |
| 2 | I have heard about the "Web 4 Parent" service but have not tried to use it | 47 | 29% |
| 3 | I have heard about the "Web 4 Parent" service, have tried it, but was not able to access it. | 9 | 5% |

| | | | | |
|---|--|---|---|----|
| 4 | I use the "Web 4 Parent" service regularly |  | 9 | 5% |
| | | | | |

17. Please rank the following as your sources of information about the University.

| # | Question | Essential | Important | Unimportant | Not a source | Responses |
|---|--|-----------|-----------|-------------|--------------|-----------|
| 1 | Your student | 141 | 21 | 1 | 0 | 163 |
| 2 | Local newspaper | 5 | 46 | 16 | 77 | 144 |
| 3 | Radio/TV | 2 | 47 | 20 | 72 | 141 |
| 4 | Parent newsletter ("Parent Link") | 49 | 75 | 10 | 16 | 150 |
| 5 | Parent and Families Web page (http://www.indstate.edu/families) | 25 | 72 | 12 | 32 | 141 |
| 6 | ISU web page (http://www.indstate.edu) | 63 | 67 | 8 | 13 | 151 |
| 7 | ISU Facebook (http://www.indstate.edu/facebook) | 1 | 20 | 30 | 87 | 138 |

18. What other services would you like to see ISU offer parents and families?

Response

Many of our respondents were looking for:

- **More information on financial aid and scholarships.**

Information on how to apply for financial aid can be found at http://www.indstate.edu/finaid/applying_aid.htm . To learn about the types of financial aid, go to <http://www.indstate.edu/finaid/typesofaid.htm> .

Scholarship information is available at <http://www.indstate.edu/scholarships/> . For more information, contact Sarah Wurtz at scholarships@indstate.edu .

- **Information about accessing student information through Web4Parent.**

With your student's consent, you are able to view financial aid information and grades. A step-by-step guide on how to set up Access can be found at http://www1.indstate.edu/registrar/web4parent_quickcard.html .

- **Information on parent communications, including ParentLink and the website.**

ParentLink, the parent newsletter, is sent out to parents of undergraduate students who are under the age of 21 three times a year. This newsletter, also available on the Parent and Families website, provides updates on programs and services which may be of interest to you or your student.

The Parent and Families website (<http://www.indstate.edu/families>) is your portal to online university resources as well as information about attending campus activities such as Family Day, Homecoming, Commencement and a wide variety of cultural events.

- **A resource person to contact for answers and advice on navigating the University system.**

ISU parents or families not sure who to contact with their questions have an ally. Contact Paula Meyer, who serves as the Parent Advisor, at 812-237-3783 or via email at paula.meyer@indstate.edu . She will connect you with the person or department who can address your question or concern.

